Information Technology System Review

Overview

An Information Technology System Review provides clients with an objective summary of their organization's informationtechnology (IT) environment. In effect it is a statement of the company's information technology health. The assessment enables management to make good decisions about strategic IT issues without requiring them to have a technical background.

Features and Benefits

The review:

- can be used to pinpoint potential trouble-spots and set IT priorities.
- provides an objective independent assessment of the state of the organization's IT systems.
- can be used as a basis for taking action.
- can be used as a professional second opinion.
- includes a written report with basic observations and recommendations that can be distributed throughout an organization.

What is Covered

The scope of the review, which is performed by an EMF Senior Analyst, includes:

- an overview of the systems and technologies in use.
- A critique of the strengths, weaknesses and vulnerabilities of

an organization's disaster preparedness, computer network, hardware, servers, services, connectivity, security and documentation.

- Observations about Total Cost of Ownership.
- Observations about use of information technology and software.
- Observations about staff and vendor roles.

Options

This product can be customized.

Reporting

• EMF will produce a written report and will present findings.

Limitations

This review **does not** include:

- an executable plan. (Other EMF products can provide plans.)
- a detailed assessment of the appropriateness of software used.
- taking inventories of hardware or software.
- creation of system documentation, policies or procedures.
- system design or project planning.
- remedial programming, Help Desk or system deployment service.
- budget estimates or cost/benefit analysis.

Pricing

Depends on the depth of the assessment, which in turn depends on the client situation. ◆

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EMF determines the state of your company's informationtechnology health.

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